

Spa Therapist (self-employed only)

Position

As a Spa Therapist, you will have final responsibility for all operational activities in the Spa. During duo treatments, you will work closely with other therapists to provide guests with the best possible service and experience. Specifically, you will be responsible for performing the following tasks to the highest standard.

Responsibilities

- Responsible for performing standard procedures and having knowledge of spa treatments in accordance with company standards and legislation
- You will go to great lengths to ensure guest satisfaction
- Responsible for welcoming Spa guests and ensuring that perfect service is always provided to (hotel) guests
- Manage the operation of the spa and the spa shop (stock management, etc.)
- Strive to achieve financial targets through upselling of spa products
- Manage and follow up on guest feedback
- Collaborate with other hotel departments to ensure a correct preparation and setup of treatment rooms
- Maintain order, cleanliness and hygiene in the spa
- Following and maintaining the hotels procedures
- Providing advice and guidance to guests with specific (physical) concerns

Qualifications

The Spa Therapist always works in the interests of the guests and in collaboration with the entire team. To be successful in this role, the following qualifications are required:

- Language skills in English and Dutch, both spoken and written. Any additional languages are a plus.
- This position is on a self-employed basis (freelance / zelfstandige in hoofd- of bijberoep)
- Enthusiastic, flexible and service-minded
- Relevant work experience in a hotel or luxury spa is a plus
- Able to work under time pressure
- Results-oriented
- Well-groomed appearance, neatness and accuracy
- Solution-oriented and hands-on mentality
- Able to work both independently and as part of a team

What we offer

We offer you a fantastic opportunity in a unique hotel concept in Antwerp. Here you will work in a team that strives for success and enjoyment in the workplace. You will have the opportunity to be part of the team at Hotel Julien, a unique professional experience with an established and loyal client base.

Interested? Send your cover letter and CV to hanne@hotel-julien.com.