

Brochure

Assistance WITH accommodation

TEMPORARY
ACCOMMODATION



HOME ASSISTANCE

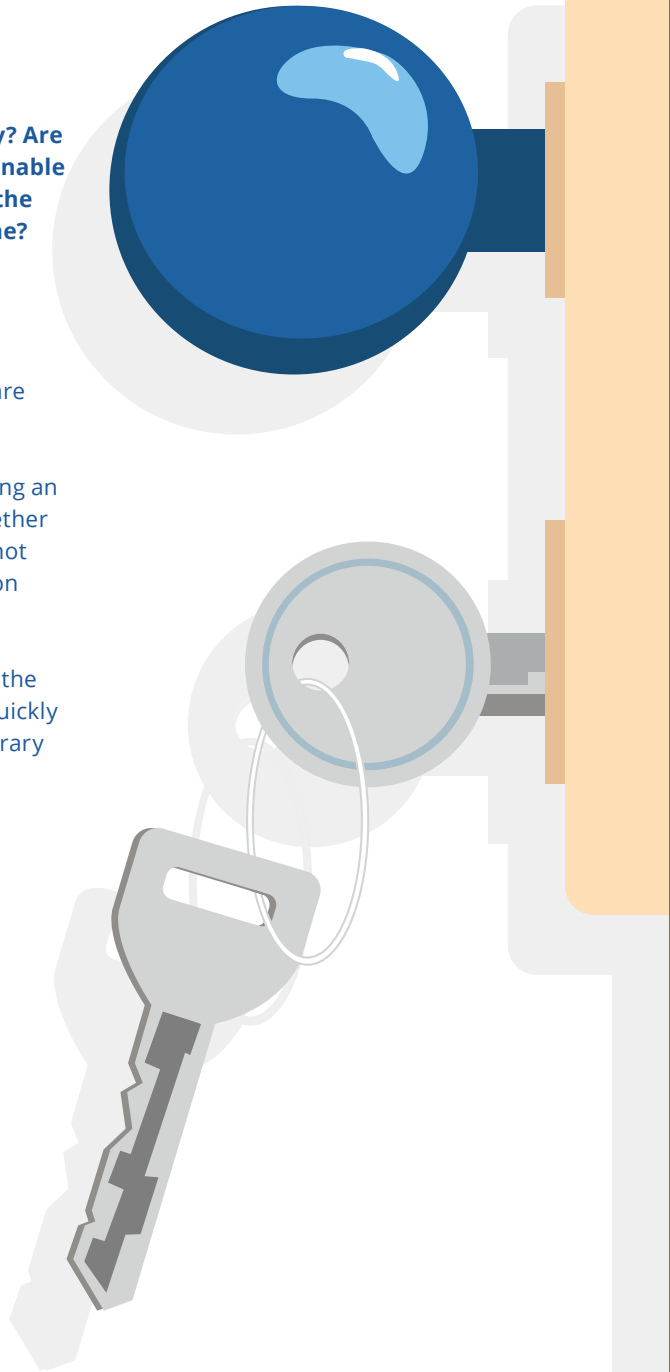
What do we offer?

You don't have a place to stay? Are you finding yourself in a untenable living situation or are you in the possibility of losing your home?

CAW Noord-West-Vlaanderen can offer you a temporary accommodation accompanied with guidance for people who are homeless or roofless.

As a CAW we believe that offering an accommodation needs to go together with guidance. As CAW we cannot offer temporary accommodation **WITHOUT** guidance.

The **GOAL** of our help is to end the situation of homelessness as quickly as possible and to make temporary stay unnecessary.



Welcome to our accommodations

CAW Noord-West-Vlaanderen has different kinds of accommodations where you can stay temporary.

We own group houses, studio's with not-shared or shared sanitary and family houses. We have different addresses for those accommodations.

We never know in advance where and where an accommodation will become available or what kind of accommodation that will be. That is why we cannot provide information in advance about the place or the type of accommodation you will end up in.

You can choose in advance in which region you wish to be accommodated. Our accommodations are spread over Bruges and Ostend.

Grouphouse in CAW

- You have your own (bed)room that you don't have to share with other residents. At the most places you'll share the shower or toilet with other residents.
- The kitchen and the livingroom are shared with the other residents.
- There are no obliged activities with other residents (except at the youth house in Bruges).
- There is a washing machine usable by all the residents.
- There's also WIFI and distribution you can use. The cost is included in the daily rate.

Studio's/houses

- A temporary studio/house with a kitchen and cooking facilities.
- At some studio's you have your own shower and toilet, in other studio's you'll have to share the shower and toilet with other residents.
- Not all the studio's and houses have a washing machine at the residence. If there is one, then the cost for use is included in the daily rate.
- CAW does not provide WIFI or distribution at the studio's. If you'd like, your social worker can help you get a provider. The cost is not included in the daily rate.

This counts for all kinds of accommodations:

- You'll get a key (or code) for the frontdoor and your studio for the rest of your stay.
- We try to guarantee your privacy as much as possible.
- You may/can have people coming over. In the group house that's only allowed in your room, not in the shared places.
- When preferred or required, you can place your domicile at the residence.

What do we ask of you?

- Sleep at your room/house most of the nights.
- It's okay to sleep somewhere else once and a while, but we assume you're sleeping at your room/house most of the time
- We expect that you'll do some chores at the residence. That you do your part of the cleaning/ maintenance at your own room/ house, but also at the shared rooms (stairs, showers,...)

If you think living with other people in the same building will cause problems, than be open about it to the social worker from CAW. This way we can look for solutions and alternatives for you.



We try to keep your stay at the residence as short as possible, but as long as necessary. How long you'll stay is related to the guidance plan (see "what can you expect of the counseling").

What can you expect of the counseling?

An individual social worker will work with you to find out **how to get out of the situation of homelessness**. This social worker can support you in the steps you need to take.

Our guidance is a personal offer. The way to get out of homelessness looks different for everyone. That's why the social worker will put up a guidance plan (action plan) with you.

The guidance plan starts from your goals and plans BUT has to lead to ending the homelessness eventually (and making our accommodations unnecessary).

The social worker can also help with problems other than homelessness. When you need additional help from other services, your social worker will guide you to them.

The guidance plan is an indication for how long you can stay at our accommodation. **The commitment you show within the coaching process is more important to us than the result**. Depending on the problems you are experiencing, you may need less or more time to get out of the homelessness situation.

If it can be of meaning to involve certain people from your environment (support figures) in the guidance, you can discuss this with your social worker.

Please note: your social worker is bound by professional secrecy, which means that these support figures will only be contacted or involved at your explicit request, with your explicit permission and preferably with you present.

What do we expect from you?

- Keep contact with your social worker on regular basis. How often, where and how the contacts should take place, will be discussed with you during the time of residence. Your social worker explains what they expects as a minimum.
- Make an effort, together with your social worker, break through the situation of homelessness in a sustainable way. Your active input and commitment is essential in this. It is obvious that not all plans or steps will work immediately. But it's important that you continue a dialogue with your social worker and continue to look for ways in which sometimes small steps or successes can be taken in the right direction.

Financial matter

Expenses

Our accommodations aren't free. There are some costs involved:

- accommodation costs (daily price)
- room deposit + key

Accommodation cost

For a room or studio, you pay approximately **19 euros per day as the main user**. (The price may rise slightly due to indexation, the adjustments to indexation take place annually in July).

What's included in the daily price:

- Use of furnished room
- electricity, gas and water
- Bed sheets and towels
- Cleaning products

What's included in a family room (that's not included in a studio):

- Shared WIFI
- Use of TV and digital tv in your room
- Use of household goods
- Use of washing machine

In a studio or house:

- It's allowed to install Wifi, if desired. Please note: you cannot contact just any internet provider regarding your internet or distribution connection.
- You're responsible for your own household goods
- If included, you can make use of the washing machine.

If your partner and/or children also stay at the accommodation, then

2,5 euros per person per night will be charged extra.

Deposit

room group house: 100 euros

studio or family home: 300 euros

If your financial situation does not allow you to pay this amount in one go, You can pay the deposit in several times.



Budget management

Budget management required?

In which situation is budget management a mandatory condition for staying in our residence? Four important factors are important here. These are listed below.

1. Financial problems are the cause of homelessness

If it turns out that financial problems are an important cause of your homelessness situation (or if you repeatedly fall into homelessness) and we estimate that this could again be a reason for relapse, we will keep budget management as a condition.

Throughout the guidance process, we will evaluate if budget management is still required.

2. No or insufficient income

If you do not have any income (anymore) at the start of your stay at the residence, or this appears to be insufficient to be able to pay the full accommodation costs in advance with enough to live from.

When that's the case, CAW will lend you a minimum of living allowance (never higher than living wage) to get by for the current month. Payment of the accommodation costs will be postponed until you receive the next income.

In these situations, budget management is a mandatory condition that is attached to your stay.

3. Fixed income

If you have an income from the past month when you arrive at our accommodation and you can use it to pay your accommodation costs for the (entire) coming month, it CAN be agreed on that budget management is not mandatory.

Only if it turns out that you could manage your money relatively well before your entered our residence, and financial problems were not the cause of your homelessness situation.

Whatever you do with the rest of your money, after you've paid your accommodation costs, is up to you. However, it is possible, in consultation with your social worker, you decide to save an amount of money. That money can be used for paying a rent deposit, first month's rent or furniture for once you go back to independent living.

Please note: this system can only be used if you systematically have your monthly income on time and you're able to pay the accommodation costs for a full month's stay in advance (before the new month starts) and there are no financial problems causing your homelessness.

4. Collective debt mediation or administration

If you are involved in collective debt mediation, or if a trustee has been appointed to manage your money, we will contact your lawyer or trustee to make concrete arrangements regarding the payment of your accommodation costs in our CAW.

In these cases, we as CAW, do not take over the ongoing budget management that they offer.



www.caw.be

Introduction talk

Are you having doubts about our residences being a good place for you? You can always contact CAW Noord-West-Vlaanderen for an introduction.